

SASE SPEEDS CYBERSECURITY RESPONSE



With more than 100 years of experience in developing and producing automation solutions, machining solutions, and cutting tools for customers across the globe, Switzerland-based Mikron is known for its highly precise products that are rooted deeply in the Swiss culture of innovation.

open-systems.com

“The sensors in SASE observed the malware and we were able to block its spread almost immediately. Had we not been notified by Open Systems’ solution, the results could have been catastrophic.”

Rolando Galeazzi, Mikron CISO

WHY CHANGE?

- Not enough security staff
- Threat alert volume difficult to handle
- Threat risk too high

THE NEW REALITY

- Unified solution: SASE SD-WAN + Microsoft Sentinel
- 24x7 Operations

WHY IT'S BETTER

- Separate noise from real threats
- Enriched threat information
- Direct response by Open Systems

One thing the company didn't want to be known for is being vulnerable to cyberthreats. A breach could shut down IT systems, leak client data and intellectual property, and potentially halt production.

To combat threats like these, CISO Rolando Galeazzi says the company has "been building up our security infrastructure for two years."

However, Galeazzi found himself buried in threat alerts, unable to separate the true threats from noise. With so much coming in, it was impossible to keep up – or to efficiently respond to threats – on a 24x7 basis.

DIFFICULT FOR A MAN TO BE AWAKE 24 HOURS A DAY

Mikron already worked with Open Systems' SASE platform for a secure, cloud-based SD-WAN. Galeazzi learned that Open Systems' services allowed him to still make use of Mikron's investment in Microsoft, enable seamless integration across both Sentinel and SASE.

Open Systems' analysts manage the work of investigating threats, even when they originate outside the network. Their access to the network and immediate action helps minimize the time threats have to spread, thus mitigating potential damage.

"I'm alone in this security journey. My IT team is our infrastructure people; their main job is not watching alerts. It's quite difficult for one man to be awake for 24 hours a day," says Galeazzi.

"Open Systems is able to enrich and provide context for alerts with additional information gathered by people. In the end, you can have all the artificial intelligence you want, but you still need a human component," he says.

WHEN YOU NEED IT FAST...

72 hours

Average time for security change requests at Mikron prior to Open Systems.

15–30 minutes

Average time for security change requests at Mikron with Open Systems.

With an integrated solution that's ahead of the curve, Mikron can face the future knowing its needs are handled.

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